



ISO 15189:2012

MYTHS or are they?

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*Delivering
Confidence
in Healthcare*

Myths



Let's examine them



Content of presentation

- How much of 15189 applies to BT?
- Evaluation of suppliers
- Metrological traceability
- Biological traceability
- Uncertainty of measurement
- Auto release of results
- SOPs
- Content of SOPs, U of M, PA and limitations of tests
- EQA ILC and Comparabilities
- Compliance with 15189 and do what you say you do
- Confidence and justification of processes

4.1.1.1

MYTH-

Not all of the clauses in 15189 apply to BT

- Oh yes-
- “the lab shall meet requirements of this standard”

4.4, 4.5, 4.6 and 5.6.3

MYTH

We need all our suppliers (EQA, Referral) to fill out questionnaires we send them.

- It is up to the lab to evaluate and monitor all their suppliers, for services and equipment / reagents, including EQA suppliers
- SLA s are required by the lab supplying/providing the services

5.3.1.4

MYTH

We do not have anything that we measure, so we cannot, or do not need any traceability of calibration

- Metrological Traceability of **calibration** of critical parts of your process- BT analysers
- Temp at 37°C (waterbaths/ heating blocks/incubators)
- Temp at 2-8° (fridges)
- ? Centrifugal speed/force

5.3.1.4

MYTH- there is no traceability of Fya controls, so it does not apply.

- Controls or calibrators?
- What is it you are detecting/measuring ?
- What does your analyser/ eye detect?
- How can you prove this measurement point ?
- ? Validation/ verification

5.3.1.4

“Where not possible or relevant for metrological traceability- other means for providing confidence shall be applied”

- Certified reference materials
- Examination or calibration by another procedure (including comparabilities)
- Mutual consent standards or methods
- Use of 3rd party controls
- Evidence of absence of any non-conformances
- Evidence of absence of any poor performance in EQA/ILC

Pooled together in report/justification/providing confidence.

5.5.1.4

Myth-Uncertainty of measurement cannot be worked out/does not exist for blood groups, it is only a + or-

- Manual- look at your process- there WILL be steps in there that involve temperature, dilution, cell %, time, volume etc.- work out what could go astray to give you a wrong result or a different result (e.g 2+ not 3+), and will give you an idea- this should be documented somewhere to show that you have considered these. Operator variability can play a big part- could ask staff to perform manual testing and compare results
- D,s could be fun!!

5.5.1.4

Blood grouping / XM UoM

- Same applies to your process/procedure- you need to know the steps that could go wrong in this –
- Discrepancy boxes- how many can the analyser not read ?
- Compare same samples to other analysers

Query

Text on the standards has limited definition but understanding is that UKAS are seeking greater confidence in uncertainty of measurement such as training of staff, external QA, calibration of pipettes. I have been asked that all additional things go towards extending the confidence but perhaps are not all required for uncertainty of measurement. I may be totally incorrect. And I have also been asked should all these details be on a report or made available to customers as a user guide or be presented when the customers seek this information

4.11

- Preventative action includes all you put in place to ensure your processes give you the correct result- good one is Change Control.
- You put these in to prevent problems and erroneous processes, includes training
- Limitations of test are things you can mitigate
- Uncertainty is the inherent variation- can be mitigated as much as possible with critical measurement steps having traceable calibrated equipment.

5.5.1.4

- Uncertainty is all about how much confidence you have on your test result being the right one and how would a different one impact on patients results for diagnosis /treatment.
- This info should be made available ON REQUEST by users.

5.5.2 and 5.9.2a

MYTH

We need image analysis calculations (on BT analysers)

- 5.5.2-You define the reference intervals and clinical decision values- how are the grading's set?
- 5.9.2a-criteria for auto selection and reporting are defined ...
- 5.6.4-Comparability studies-
- 5.5.1.2-Verification by lab

5.5.3

SOPs are becoming unwieldy and unusable

- SOPs should contain requirements of 5.5.3. if NA, then say its NA
- Use of laboratory instructions are fine as long as subject to labs document control procedure

5.6.3 and 5.6.4

MYTH- UKAS require all platforms to be registered in an EQA scheme

No, we don't- as long as...

- EQA
- ILC
- Procedures giving like results require to be compared somehow- same comparability studies could do

5.5.3 and 4.9

- MYTH
- NC may be given because the lab is not doing what it says it is doing to meet a standard, rather than that they are not actually meeting the standard itself.
- Both- say what you do to comply with 15189 , and do what you say.
- Labs have confidence and justification in own processes.

Thank you for your attention

Any Questions?