

SaBTO Recommendations

- Following a public consultation, the Advisory Committee on the Safety of Blood, Tissues & Organs made recommendations in relation to consent for transfusion
 - Valid consent for blood transfusion should be obtained & documented in the patient's clinical record by the healthcare professional
 - Should include explanation of:
 - Benefits
 - Risks
 - Alternatives to transfusion

Aim & Objectives

Aim

To explore provision of information & the consent process for patients receiving blood transfusion at GWH (pre-SaBTO)

Objectives

To assess the following:

- Patient recall of the consent process
- Patient recall of the information conveyed (verbally, or via NHSBT leaflet)
- Ease in understanding & satisfaction with information received

Methods

- <u>Audit</u>: Retrospective questionnaire sent to all adult patients crossmatched over a 3 month period
 - Many patients felt poorly informed regarding transfusion
 - Few were consented for receiving blood
 - NHSBT patient information leaflets were effective
 - Few patients received them
- Re-Audit: Leaflets distributed in OPD, in Pre-op packs & with 1st unit of each crossmatch
 - Retrospective questionnaires sent out

Exclusions: Patients with dementia or known communication difficulties, Jehovah's Witnesses, current inpatients

haematology

Results

- Audit:
 - 337 adult patients were sent postal questionnaires
 - 164 (48.6%) questionnaires were returned
 - 132 transfused
 - 32 non-transfused
- Results
 - Many patients felt poorly informed regarding transfusion
 - Few were consented for receiving blood
 - NHSBT patient information leaflets were effective
 - Few patients received them
- Re-Audit: Leaflets distributed in OPD, in Pre-op packs & with 1st unit of each crossmatch
 - 485 adult patients were sent postal questionnaires
 - 314 (64.7%) questionnaires were returned
 - 278 transfused
 - 36 non-transfused



Results: Awareness of Blood Transfusion

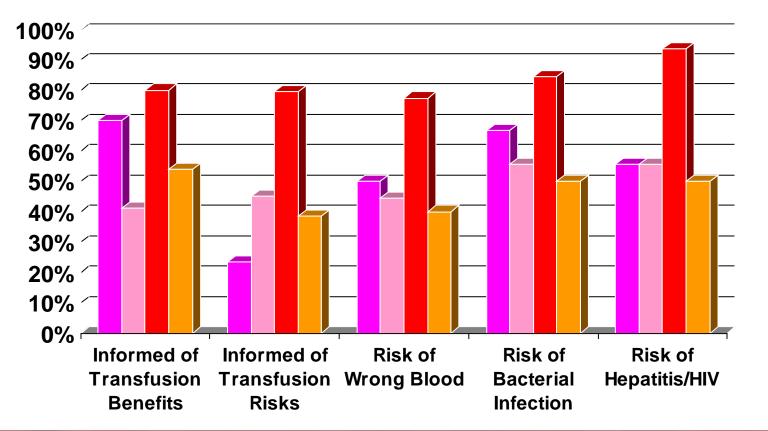
	Audit data (PRE-Leaflet Distribution)			Re-Audit data (POST-Leaflet Distribution)			
	Transfused	Non-transfused	Overall	Transfused	Non-transfused	Overall	
	(132 pts)	(32 pts)	(164 pts)	(278 pts)	(36 pts)	(314 pts)	
Aware of receiving a transfusion	76.5%	0%	61.6%	87.1%	0%	77.1%	
	(101/132)	(0/32)	(101/164)	(242/278)	(0/36)	(242/314)	
Denied being transfused	9.8%	56.3%	18.9%	3.6%	58.3%	9.9%	
	(13/132)	(18/32)	(31/164)	(10/278)	(21/36)	(31/314)	
Unaware if transfused or not	12.9%	40.6%	18.3%	9.4%	41.7%	13.1%	
	(17/132)	(13/32)	(30/164)	(26/278)	(15/36)	(41/314)	

Results: Recall of Consent Details

	Audit data (PRE-Leaflet Distribution)			Re-Audit data (POST-Leaflet Distribution)			
	Transfused	Non-transfused	Overall	Transfused	Non-transfused	Overall	
	(132 pts)	(32 pts)	(164 pts)	(278 pts)	(36 pts)	(314 pts)	
No recollection of discussion taking place	28.8 % (38/132)	37.5% (2/32)	24.4% (40/164)	6.47% (18/278)	16.67% (6/36)	7.64% (24/314)	
Unsure if a discussion took place	10.6%	0%	8.5%	9.35%	11.12%	9.55%	
	(14/132)	(0/32)	(14/164)	(26/278)	(4/36)	(30/314)	
Informed they may need a transfusion	58.3%	62.5%	59.1%	84.17%	72.2%	82.8%	
	(77/132)	(20/32)	(97/164)	(234/278)	(26/36)	(260/314)	
Reason for transfusion explained	88.3%	80%	86.7%	91.45%	92.3%	91.6%	
	(68/77)	(16/20)	(84/97)	(214/234)	(24/26)	(238/260)	
Explanation of what transfusion involves	58.8%	62.5%	58.8%	87.17%	30.77%	85.38%	
	(44/77)	(13/20)	(57/97)	(204/234)	(8/26)	(212/260)	

Results: Benefits & Risks

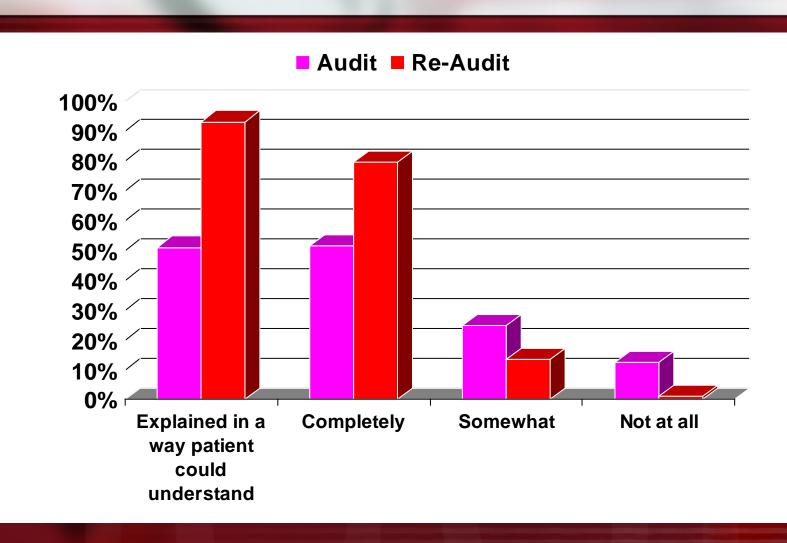
■ Audit (PRE-Leaflet) Transfused ■ Audit (PRE-Leaflet) Non-Transfused ■ Re-Audit (POST-Leaflet) Transfused ■ Re-Audit (POST-Leaflet) Non-Transfused



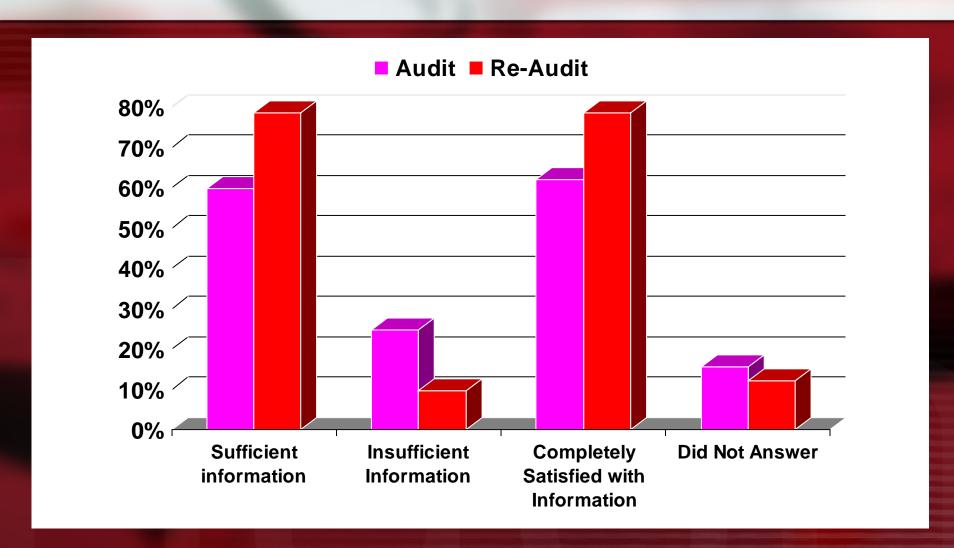
Results: NHSBT Information Leaflet

	Audit data (PRE-Leaflet Distribution)			Re-Audit data (POST-Leaflet Distribution)			
	Transfused (132 pts)	Non-transfused (32 pts)	Overall (164 pts)	Transfused (278 pts)	Non-transfused (36 pts)	Overall (314 pts)	
Patients aware of information leaflet	23.4%	40%	26.8%	85.89%	80.77%	85.38%	
	(18/77)	(8/20)	(26/97)	(201/234)	(21/26)	(222/260)	
Patients given a leaflet	15.5%	15%	15.5%	79.1%	42.85%	75.67%	
	(12/77)	(3/20)	(15/97)	(159/201)	(9/21)	(168/222)	
 During hospital admission 	11.6%	10%	11.3%	81.1%	33.34%	78.57%	
	(9/77)	(2/20)	(11/97)	(129/159)	(3/9)	(132/168)	
 Pre-op assessment clinic 	3.9%	5%	4.12%	18.87%	66.67%	21.42%	
	(3/77)	(1/20)	(4/97)	(30/159)	(6/9)	(36/168)	
 Patients who read the leaflet 	100%	100%	100%	100%	100%	100%	
	(12/12)	(3/3)	(15/15)	(159/159)	(9/9)	(168/168)	
 No questions after reading 	100%	100%	100%	100%	100%	100%	
	(12/12)	(3/3)	(15/15)	(159/159)	(9/9)	(168/168)	

Results: Patient Understanding of Information



Results: Patient Satisfaction



Conclusions & Recommendations

Conclusion:

- >15% patients did not recall being consented
- NHSBT leaflets increased patient satisfaction Recommendations:
- Implement SaBTO recommendations
- Ensure leaflet distribution
 - In OPD
 - Pre-op information packs
 - At the time of crossmatching +/- transfusion

Acknowledgements

- David Hocken
- Sally Caldwell, Melanie Venn
- Blood Transfusion Laboratory
- Mike Collier, IT Department
- Clinical Audit Department

Thank you for listening! Any Questions?