



National Comparative Re-audit of Bedside Transfusion Practice

BBTS

27th September 2012

Mrs Susan Cottrell, Transfusion Practitioner

Mrs Vicki Davidson, Transfusion Practitioner

Mr John Grant-Casey, Project Manager

Dr. Megan Rowley, Project Clinical Lead

Oct 2011

Introduction

- Aims of the audit
- Audit standards
- Methodology
- Participation and sample size
- Findings
- Recommendations
- Conclusion
- Acknowledgements

Aims of the audit

- Measure current practice against BCSH (2009) guidelines
- Measure current practice against NPSA safer practice notices (2006, 2007)
- Measure current practice against previous NCABT bedside audits
- NQIS (2006) clinical standards for blood transfusion
- Welsh Assembly Government (2007)

Audit standards

- Presence of patient identification wristband
- Completeness and accuracy of patients details on wristbands
- Accuracy of patients details during the final bedside checking procedure
- Observations documented during the transfusion episode

Participation and sample size

- 167 NHS Sites invited to participate
- 165 Independent Hospitals invited to participate
- Participation from Community Hospitals encouraged
- 247 sites participated
- Median 40 cases per site
- 9250 transfusion episodes

Methodology

- Red cell usage guided quota for cases
- Data collection period 4th April – 1st July 2011
- Audits completed ‘real time’
- Time of audit not specified
- Auditors requested not to audit same patient twice **or** healthcare professional more than twice

Findings

- Presented in two categories
- Standards 1,2, 3 – Positive Patient Identification
- Standards 4, 5,6 – Monitoring of the transfused patient

Positive Patient identification

- Wristband ID
- Verbal ID
- Prescription
- Unit of blood



Safe transfusion practice

Positive Patient Identification

- 97.7% (n=9034/9250) wristband present
- 99.4% (n=8938/8992) wristbands detailed core identifiers:

Surname

Forename

NHS
Number

Date of
Birth

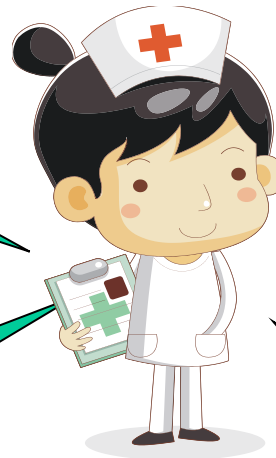


- 85% (n=210) sites met standard
- 98.9% (n=8840/8939) cases met ID checks

Wristband Identification

“All patients in this renal day unit have a photograph in their notes with their first name, surname, date of birth and NHS number which staff use to check with the patient.

“Patient attends on a regular basis hence only verbal identification is obtained



“Child being transfused every other day. ID band now attached to child's folder with prescription chart. Not placed on during transfusions”.

“The ID band was not put on by staff as she could not print it out. In addition to having no ID band on the patient gave me a different spelling to his surname which did not match the surname on the bag of blood he was receiving

Documentation Patient identification

“First name on blood tag is Baby. The baby was given a name after the blood order. Prescription chart and ID bands changed to reflect new name”.

“No prescription at all. Transfused in theatre and the consultant anaesthetist said they don’t need to prescribe it. Only evidence of transfusion is the traceability stickers in the patient notes”.

“Whole tag, instead of just tear off section, removed and sent back to Blood Bank as proof of transfusion. Information on it matched at time of issue and administration but was missing during transfusion and audit”.

A/E number on wristband, case note number and NHS number on blood and prescription”.

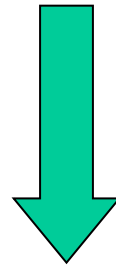
“Addressograph label on prescription record is from another hospital within the Trust but is a different hospital number from that on the patient identification wristband and unit of blood”.

Monitoring of the transfused patient

- 85% (n=7846/9246) patients had pretransfusion observations documented
- 47% (n=4328/9250) patients had observations documented at *exactly* 15 minutes
- 84% (n=7469/8909) patients had post transfusion observations documented

Worst case scenario

NO WRISTBAND + NO OBSERVATIONS
RECORDED DURING THE TRANSFUSION



0.03% (N=3) patients

Trend analysis- NHS England sites

AUDIT YEAR		2003	2005	2008	2011
Participating Sites		160	211	180	182
Cases audited		5014	6764	6943	7936
% (n) with wristband		90	94	98 (6771)	98 (7755)
% (n) of wristbands with complete surname, first name, DOB, ID #		86	91	98 (6574/6715)	99.5 (7684/7722)
% (n) with pre Transfusion observations recorded	Temp	74	90	89 (6183)	93 (7381)
	Pulse	76	91	90 (6236)	94 (7421)
	BP	75	91	90 (6234)	92 (7305)
% (n) with temp <=30 mins**		58	64	73 (5075)	87 (6900)
% (n) with pulse <=30 mins**		59	65	74 (5152)	87(6924)
% (n) with no observations recorded during transfusion		12	13	12 (847)	4 (297)

Key messages for healthcare practitioners

No wristband, no transfusion; no exceptions

- If the wristband is taken off or is illegible - put another one on before proceeding
- If you use an alternative ID system it must be attached to the patient and have four core identifiers
- If the patient (or parent) refuses, the risk of proceeding with the transfusion must be evaluated and recorded in the notes

Messages for hospitals about patient identification for blood transfusion

- Should comply with NPSA standards for wristbands
- Printed wristbands are better; clearer, standardised, & there is no risk of transcription errors
- Should be 24/7 access to printed wristbands as well as a back up method for producing wristbands
- The four core identifiers must be the same (and the same format) on all IT systems used to deliver patient care (PAS, LIMS etc)
- Increasing use of NHS number, but not yet universal!

Involving patients in safe blood administration

- Patients are already involved with positive patient ID as part of the bedside checking process; opportunity to correct inaccuracies
- SHOT recommended an “Ask me who I am” initiative; SE Coast RTC have developed a model for this
- SABTO initiative on patient information and consent just launched, highlight the role of observations in detecting adverse reactions

Conclusion

- Safe transfusion practice continues to improve
- HTT must work with key stakeholders to continually support safe practice
- Continuous quality improvement
- Ensure the right blood is given to the right patient at the right time

Final thought.....

Are we making a difference.....

Absolutely!!



References

- British Committee for Standards in Haematology (2009) *The administration of blood components*, available at <http://www.bcshguidelines.com>
- National Comparative Audit of Blood Transfusion (2003, 2005, 2008, 2011) *National Comparative Audit Reports*, available at http://hospital.blood.co.uk/safe_use/clinical_audit/national_comparative/NationalComparativeAuditReports/index.asp
- National Comparative Audit of Blood Transfusion (2012) QuickAudit – the easy way to audit transfusion practice, available at <http://www.nhsbtaudits.co.uk>
- NHS Quality Improvement Scotland (2006) *Clinical Standards for Blood Transfusion*, available at <http://www.healthcareimprovementscotland.org>
- National Patient Safety Agency (2005) *Safer Practice Notice 11; Wristbands for hospital inpatients improves safety*, available at <http://www.nrls.npsa.nhs.uk/EasySiteWeb/getresource.axd?AssetID=60032>
- National Patient Safety Agency (2006) *Safer Practice Notice 14; Right Patient, Right Blood: Advice for Safer Blood Transfusions*, available at <http://www.nrls.npsa.nhs.uk/resources/?EntryId45=59805>
- National Patient Safety Agency (2007) *Safer Practice Notice 24; Standardising Wristbands Improves Patient Safety*, available at <http://www.nrls.npsa.nhs.uk/resources/?EntryId45=59824>

NCA would like to thank:

- **Hospitals and local auditors, who contributed data without which this audit would not have been possible**
- **Members of the Project Group**
- **The Writing Group:**
**Susan Cottrell, Vicky Davidson, Rose Gallagher,
John Grant-Casey, Derek Lowe, Danny McGee,
Andy Mortimer & Megan Rowley**



Bedside Transfusion Re-audit Project Group

NHS

Blood and Transplant

Dr. Megan Rowley
Dr. Damien Carson
Susan Cottrell
Victoria Davidson
Rose Gallagher
John Grant-Casey
Kirsten King
Derek Lowe
Danny McGee
Dr. Andy Mortimer
Joan Russell
Karen Shreeve
Denise Watson
Dr. Douglas Watson
Alan White

Consultant Haematologist, NHSBT & ICHNT
Northern Ireland Blood Transfusion Service
Better Blood Transfusion Scotland
Transfusion Practitioner, James Cook University Hospital
Royal College of Nursing
Project Manager, National Comparative Audit
SPIRE Healthcare
Medical Statistician, Royal College of Physicians
College of Operating Department Practitioners
Royal College of Anaesthetists
National Patient Safety Agency
Welsh Blood Service
Transfusion Liaison Nurse, NHS Blood and Transplant
Better Blood Transfusion Scotland
Patient representative

