

Developing BMS Education and Empowerment in London

Jen Heyes, Patient Blood Management Practitioner
On behalf of the BMS Education and Empowerment
Group

‘Develop systems and protocols that empower transfusion laboratory staff to question requests that do not conform with triggers and where inadequate clinical explanation is given’

Education



- the process of receiving or giving systematic instruction, especially at a school or university
- an enlightening experience

Empowerment



- authority or power given to someone to do something
 - make (someone) stronger and more confident, especially in controlling their life and claiming their rights
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The London Approach

Year	Title	Delegate numbers
2013	BMS Educaiton Day 2013	88
2014	Laboratory Impact on Patient Care	75
2015	Blood Transfusion is Quality	30
2016	How to Win Friends and Influence People	50
2017	BMS Education Day 2017	50

The Agenda's

The London Regional BMS Education Day 28 th January Association of Anaesthetists ALL OF THESE SESSIONS WILL BE IN JANUARY	
09.45-09.50	
Session 1 09.50-10.00	PATIENT B
10.00-11.15	Appropriate L Challenging Requests f Yes o
11.15	
Session 2 11.40-11.50	ANTIBODY
11.50-13.00	Positive Antibody Screen Antibody anomalies In Auto-immune Haem In Ante-natal and In Emergenc
Session 3 14.00-14.10	QUALITY
14.10-14.40	Incident Investigation on What's In
14.40-15.10	Importance of a Quality Change Control Procedure
15.10-15.30	HPC Assessment o - Wha - On
Session 4 15.30-15.40	
15.40-16.15	Laboratory and Cll and Management of t What should the trans
16.15-16.30	Questions Eval

The London Regional BMS Education Day 28 th January Association of Anaesthetists ALL OF THESE SESSIONS WILL BE IN JANUARY	
9.20 - 9.30	Introduction to the Laboratory
9.30 - 10.40	Introduction to the Laboratory
11.00 - 12.10	Introduction to the Laboratory
12.10 - 12.40	Specialist
13.30 - 14.40	Clinical Indications and
14.40 - 15.50	Transfusion
15.50 - 16.00	Questions

The London Regional BMS Education Day 27 th January Association of Anaesthetists ALL OF THESE SESSIONS WILL BE IN JANUARY	
10.00 - 10.30	Introduction to the Quality Management
10.30 - 11.15	Platelets - When to give
11.30 - 13.00	A day in the Haematology Laboratory RCI E Transfusion I
14.00 - 16.00	Interactive case works Root cause in Corrective and action

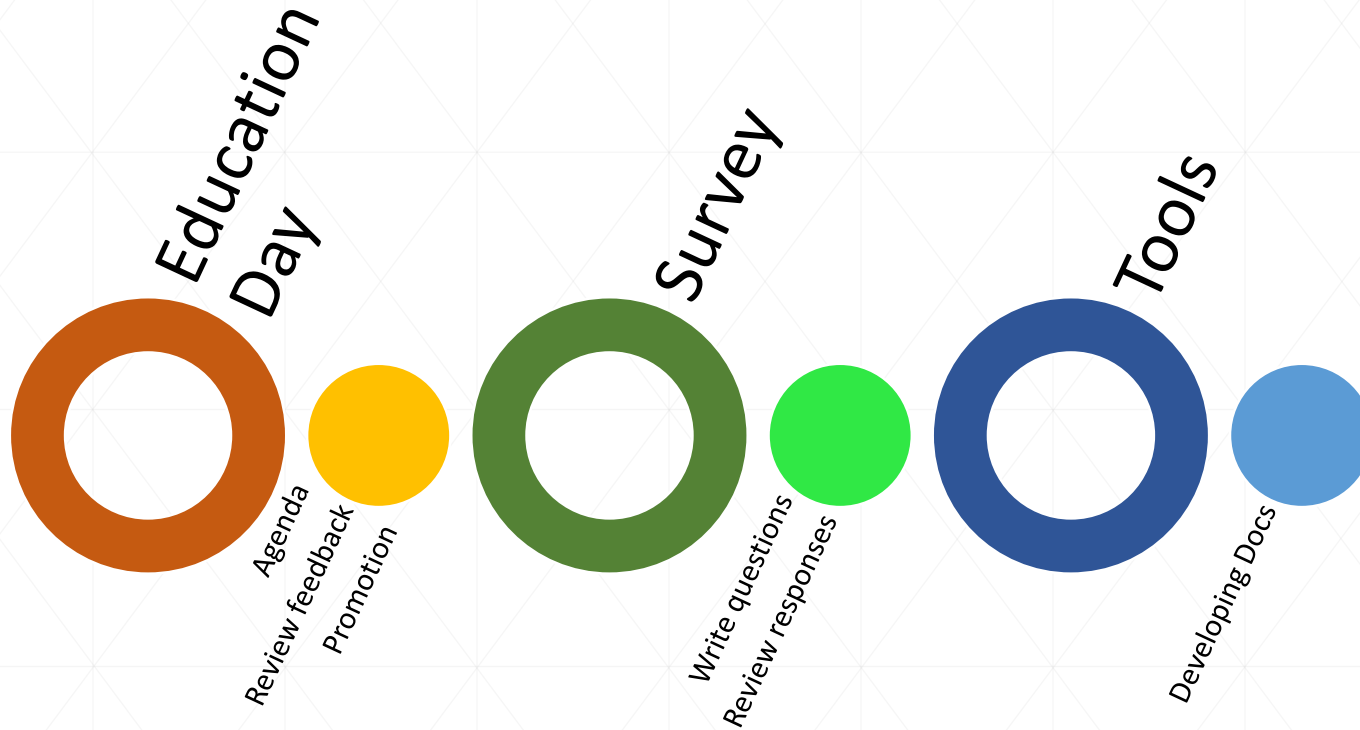
The London & South BMS Education Day 21 st March 2016 - Meeting Room 4 th April 2016 - Scientific Training	
10.00 - 10.20	• What is PBM
10.20 - 11.15	• Empowerment of consequences
11.30 - 12.00	• I Am Not a N
12.00-13.00	• Challenging Voting pads in Be prepared to
13.45 - 15.45	• Empowerment Influencing work
15.45 - 16.00	• Summary & C

London Regional Transfusion Committee's BMS Education Day 2017 Date: 28 th February 2017 Venue: NHSBT Colindale Chair: Jennifer Heyes		
Registration 09:15 - 09:45		
09:45	Welcome and Introduction	Jennifer Heyes
10:00 - 10:30	ABO incompatible stem cell transplants - The Laboratory Side	Ken Amenyah
10:30 - 11:00	ABO incompatible stem cell transplants - The Clinical Side	Dr Varun Mehra
Break		
11:15 - 12:00	Blood Grouping in Pregnancy, Guidelines & Foetal Genotyping	Kasia Ballard
12:00 - 12:30	Foetal Genotyping - Testing	Karen De Say
Lunch		
13:30 - 14:30	Case Studies • Anti-Ge2 • TP case study	Emma Gravitt/Candice Davison Rachel Moss - GOSH
14:30 - 15:00	IBMS and CPD requirements	Jocelyn Pryce - IBMS
Break		
15:15 - 16:00	Developing yourself through reflective practice	Andy Miller
16:00 - 16:15	Round up and close	Jennifer Heyes



The Working Group

Working Group



Empowerment Survey

Run at 2016 Education event

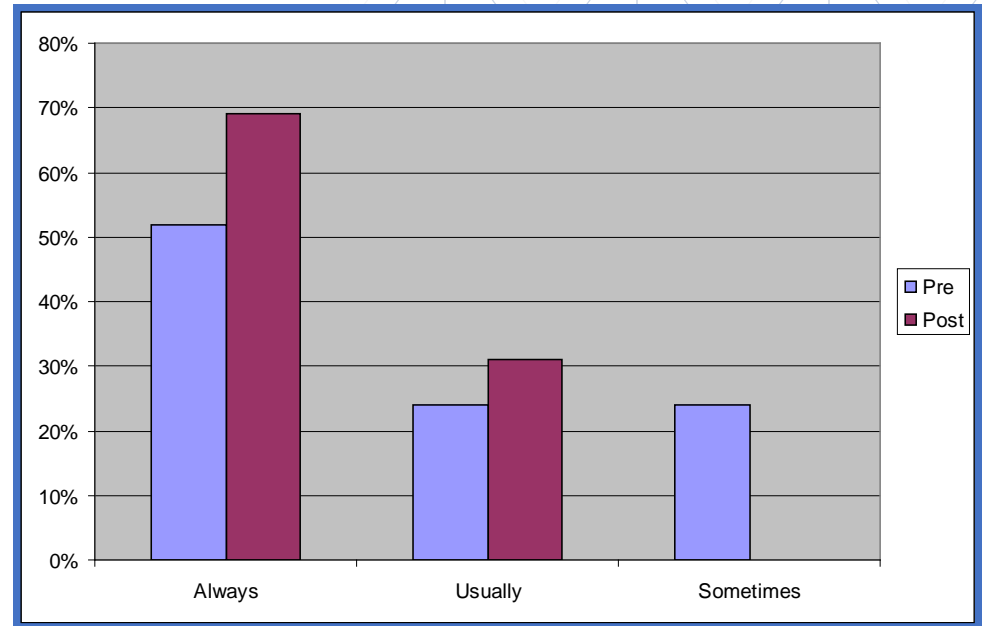
Pre- 33 responses

Post - 13 responses

‘Challenge’ -

a call to take part in a contest or competition, especially a duel

Do you check blood results (Hb, platelets and/or coagulation) before issuing components in a non emergency situation?



Survey Take 2

Would you discuss with the clinician a potentially inappropriate request for red cells?

What's next...

- BMS Education Day's November 2017 'Transfusion Reactions'
 - Survey Tool
 - Develop tools to support laboratory staff
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